

BIGCOMMERCE V2-V3 PRODUCT MIGRATION APP USER GUIDE



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TOOL OVERVIEW

The BigCommerce V2-V3 Product Migration App helps store owners update their stores from BigCommerce V2 to V3 by transferring product data from V2 format to V3 automatically. BigCommerce V3 products are set up very differently compared with V2 products. Currently, the process of migrating a store from BigCommerce V2 to V3 is manual and involves multiple specific steps. Needless to say, it can be time-consuming and error-prone.

This product migration app will help store owners reduce cost, complexity, and time involved in a manual V2-V3 migration process and owners will be able to leverage V3 features such as MSF, MLI, faster APIs, and more.

Store Eligibility:

Your BigCommerce V2 store may not be currently eligible for migration to V3 using our app if:

- You have rules of type "Stop processing rules"
- You have products without SKUs

INSTALL & LAUNCH APP

1. **Go to**

https://www.bigcommerce.com/apps/ to access the BigCommerce Marketplace. **TYPE** "*V2-V3 Product Migration App by StrikeTru*" in the search bar.

2. **CLICK** on the "*GET THIS APP*" button to install the app in your BigCommerce store.

3. **CLICK** on the '*Confirm*' button to start using the App.

NOTE:

Visit the BigCommerce V2-V3 Migration App <u>Installation guide</u> for further information about the installation instructions.



USER GUIDE

READ INSTRUCTIONS & AGREEMENT

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Carding in particular in additional index additional ind		CLICK the check-box " <i>I Accept</i> " and <i>Agree & Continue</i> " button.	V2 V3 BigCommerce V2-V3 Image: Commerce V2-V3 Product Migration App Image: Commerce V2-V3 StrikeTu: Image: Commerce V2-V3 Junct Migration App Image: Commerce V2-V3 Product Migratin App
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Cancel Agree & Continue			

SET-UP CONFIGURATIONS

Provide V2 & V3 store credentials and test connections

1. CLICK on the "Configuration" tab

2. **CONFIRM** your **V2 store** credentials that are automatically generated. Indicate if your store is BigCommerce enterprise by selecting "**Yes**".

3. **CLICK** on the "*Test Connection*" button to verify the connection. You will be prompted with **Connection successful**. Wrong Credentials error will appear if the details are incorrect.

4. For V3 Sandbox Store credentials, TYPE your "V3 Store Hash" & "V3 Access Token".

5. **CLICK** on the "*Test Connection*" button to verify the connection. You will be prompted with **Connection successful**. Wrong Credentials error will appear if the details are incorrect.

6. **CLICK** the "*Save*" button once connections are successful.

MIGRATE PRODUCT DATA

The migration process involves 7 steps.
NOTE: Before starting the migration process, DELETE existing product data in the V3 sandbox store.

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Instructions	Agreement	Configurations	Migrate		
Click here for instruct	ions on how to creat	e API credentials.			
Current V2 St	ore Credentials			V3 Sandbox Store Credentials	
This store will be u	pdated to V3 in Migr a	ate step.		Review converted products in this V3 Sandbox store.	
V2 Store Hash				V3 Store Hash	
V2 Access Token				V3 Access Token	
Is it an Enterprise	Store? OYes No			Test Connection	
Test Connection	n				
Save					

BIGCOMMERCE V2-V3 PRODUCT MIGRATION APP

USER GUIDE

CLICK "Migrate" tab

Step 1: Profile Catalog Data & Migrate Products to V3 Sandbox

a. **CLICK** on the "*Start*" button. App will transfer V2 data to the V3 sandbox. The progress on transformation will be displayed in the text Status message.

b. **CLICK** on the "*Download Catalog Reports*" button. Reports will be enabled once the transfer of product data is completed.

c. **REVIEW** reports: Configurable Fields Report, Option Report, Option Set Report, Product Exception Report, Product Option Report, Product Rule Report

NOTE:

We process standard product data from V2 to V3 sandbox store for your review.

Step 2: Process Option Set rules to V3 Sandbox

a. **CLICK** the "*Start*" button to process the option set rules to V3 sandbox and generate V3 SKU adjusted values.

b. **VIEW** "*Status Message*" *section* that displays the progress on processing option set rules.

Note: If this is not applicable to you. Simply CLICK the "*Skip*" button to proceed.



Step 3: Unlink V2 Option Sets & Delete V2 Configurable Fields

a. **CLICK** the "*Start*" button to unlink all options and option sets of the products and delete configurable field data associated with them.

b. **VIEW** "*Status Message*" section that displays the details of unlinking/deletion of option sets/configurable products

c. **CLICK** the "*Download Error Report*" button. This will be enabled once unlinking and deletions are completed.

Step 4: Update Current User V2 Interface to V3 Experience

a. **CLICK** the "**Update Now**" button on the banner shown at an individual product level screen in your BigCommerce V2 store to update the UI to the V3 experience.

b. **CLICK** on the "*Update Completed*" button once your UI is updated to the V3 experience.

Note:

If you're still unable to see the banner after performing step 3, **contact support@striketru.com for help.**

lucts	Step 1 Step 2 Step 3 Step 4 Step 5 Unlink V2 Option Sets & Delete V2 Configurable Fields Did you review your products in the V3 Sandbox store? If you're ready to update your current store from V2 to V3, we must first: • Unlink V2 option sets and
	 Delete any existing configurable fields NOTE: This app CANNOT re-link option sets or re-create configurable fields. Before you proceed, we strongly recommend you: Backup your V2 store first. Put your store in "maintenance mode" from now until after Step 6 is completed.
<i>u</i> +11	Status Messages

Agreement

 Strike Tru

Instructions

V2 Store Migration To V3



Migrate

Configurations

Step 5: Convert V2 Products to V3	StrikeTru	•••
 a. CLICK the "Convert" button to convert product data from V2 to V3 (Variant option, Variants, and Modifiers). b. VIEW the "Status Message" section that displays the count of converted products. c. CLICK the "Download Conversion Report" button. This will be enabled once product conversion is completed. 	Instructions Agreement Configurations USED 1 Step 2 Step 3 Step 4 Step 5 Convert V2 Products to V3 If you successfully upgraded your store UI to V3 experience, dick the Convert button to convert your current products to V3 format. Status Messages	Convert Download Conversion Report

ADDITIONAL INFORMATION

App FAQs - Link

App Overview - Link

Pricing Packages - Link

THANK YOU!



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