BIGCOMMERCE V2-V3 PRODUCT MIGRATION APP

USER GUIDE

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TOOL OVERVIEW

The BigCommerce V2-V3 Product Migration App helps store owners update their stores from BigCommerce V2 to V3 by transferring product data from V2 format to V3 automatically. BigCommerce V3 products are set up very differently compared with V2 products. Currently, the process of migrating a store from BigCommerce V2 to V3 is manual and involves multiple specific steps. Needless to say, it can be time-consuming and error-prone.

This product migration app will help store owners reduce cost, complexity, and time involved in a manual V2-V3 migration process and owners will be able to leverage V3 features such as MSF, MLI, faster APIs, and more.

Store Eligibility:

Your BigCommerce V2 store may not be currently eligible for migration to V3 using our app if:

- You have rules of type "Stop processing rules"
- You have products without SKUs

INSTALL & LAUNCH APP

1. **Go to** https://www.bigcommerce.com/apps/ to access the BigCommerce Marketplace. **TYPE** "*V2-V3 Product Migration App by StrikeTru*" in the search bar.

2. **CLICK** on the "*GET THIS APP*" button to install the app in your BigCommerce store.

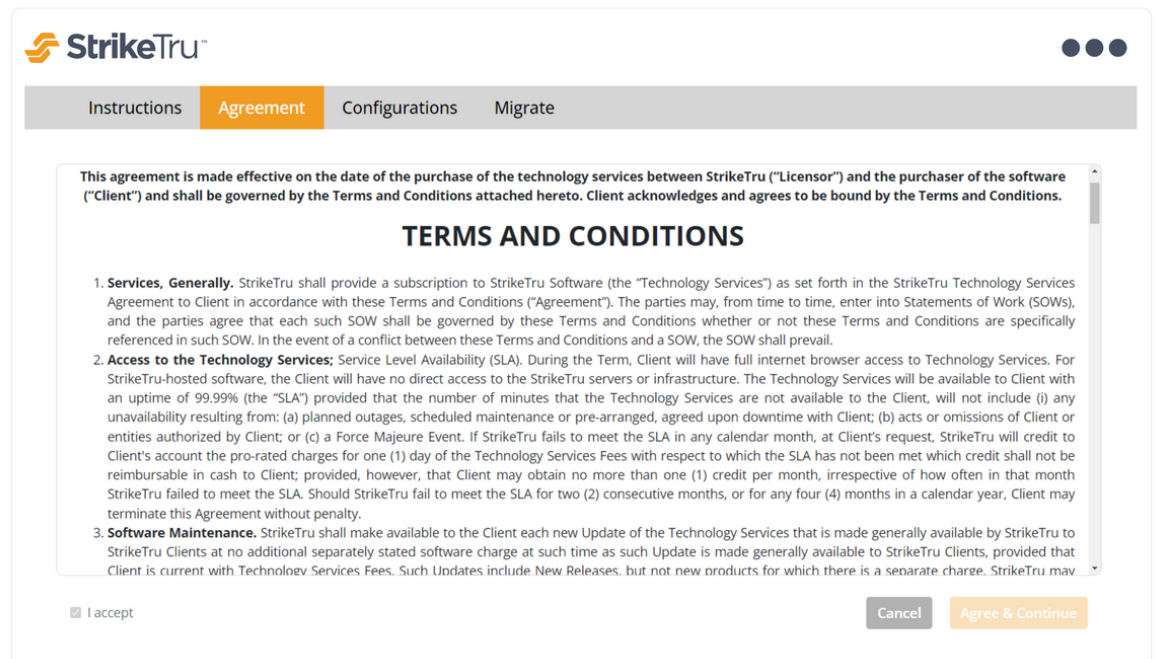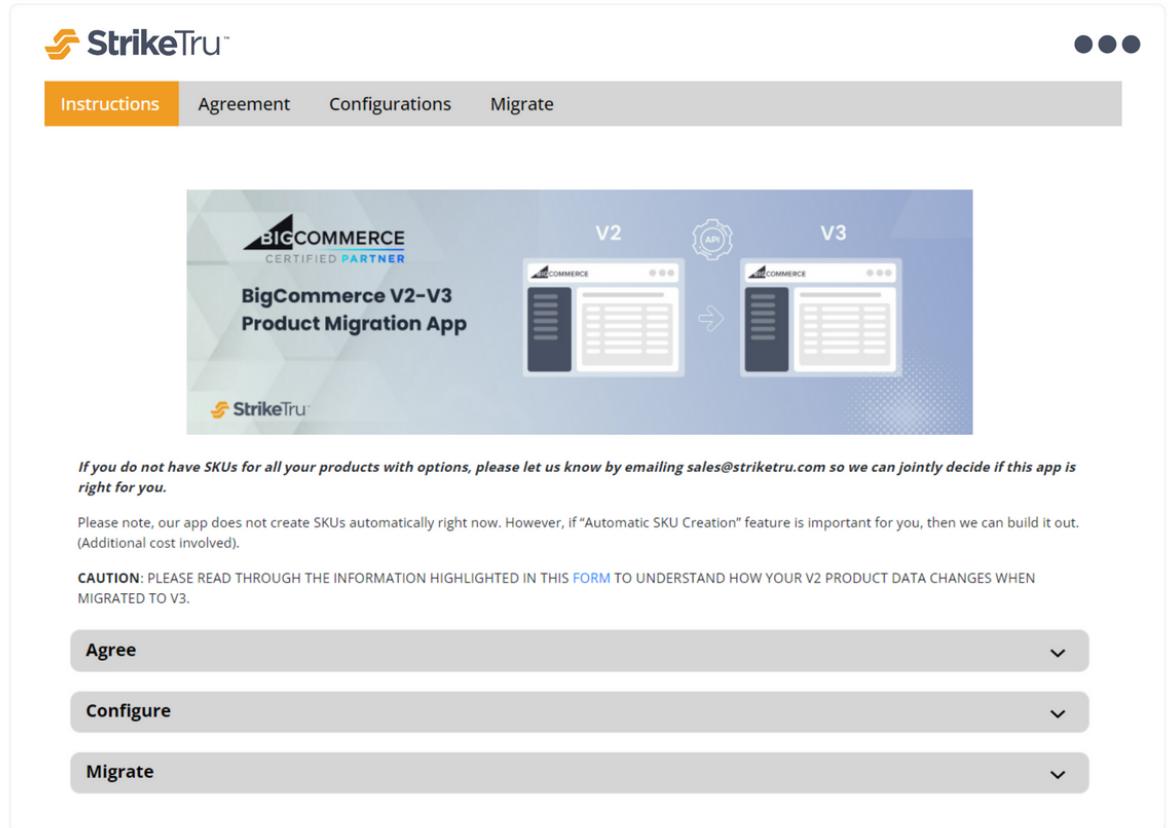3. **CLICK** on the '*Confirm*' button to start using the App.

NOTE:
Visit the BigCommerce V2-V3 Migration App Installation guide for further information about the installation instructions.
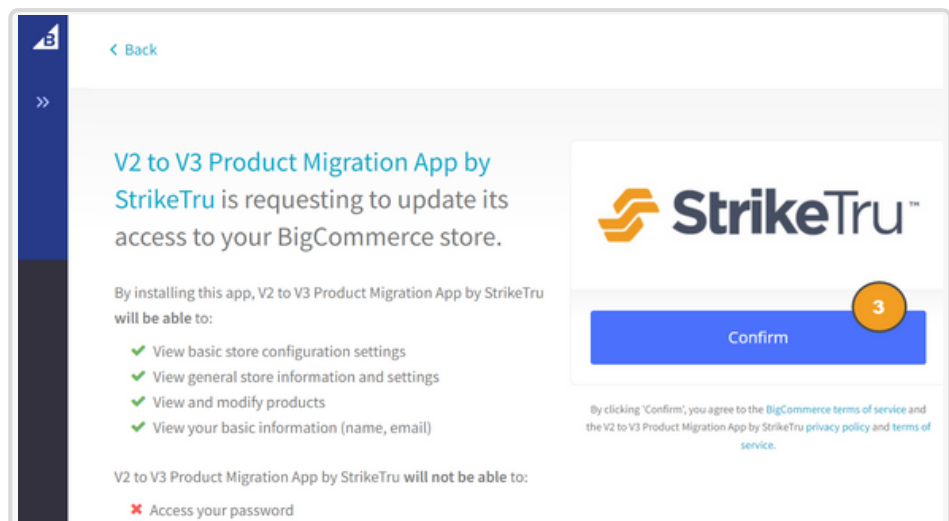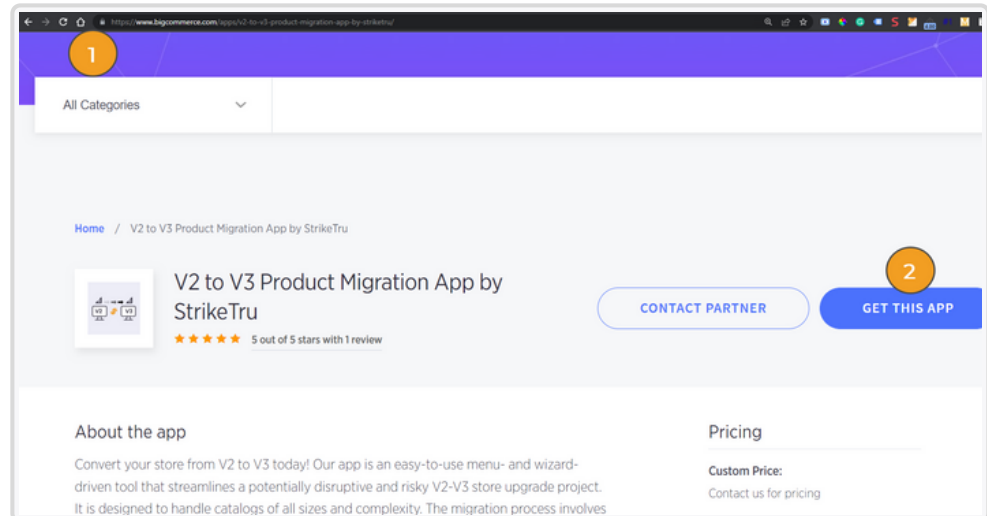
READ INSTRUCTIONS & AGREEMENT

1. **READ** the "**Instructions**" tab to confirm the app is compatible with your migration needs.

2. **CLICK** the check-box "**I Accept**" and "**Agree & Continue**" button.

SET-UP CONFIGURATIONS

Provide V2 & V3 store credentials and test connections

1. **CLICK** on the **"Configuration"** tab

2. **CONFIRM** your **V2 store** credentials that are automatically generated. Indicate if your store is BigCommerce enterprise by selecting "*Yes*".

3. **CLICK** on the "*Test Connection*" button to verify the connection. You will be prompted with **Connection successful**. Wrong Credentials error will appear if the details are incorrect.

4. For **V3 Sandbox Store** credentials, **TYPE** your **"*V3 Store Hash*"** & "*V3 Access Token*".

5. **CLICK** on the "*Test Connection*" button to verify the connection. You will be prompted with **Connection successful**. Wrong Credentials error will appear if the details are incorrect.

6. **CLICK** the "*Save*" button once connections are successful.

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Click here for instructions on how to create API credentials.

Current V2 Store Credentials

This store will be updated to V3 in **Migrate** step.

V2 Store Hash

V2 Access Token

Is it an Enterprise Store? ○Yes ●No

Test Connection

Save

V3 Sandbox Store Credentials

Review converted products in this V3 Sandbox store.

V3 Store Hash

V3 Access Token

Test Connection

MIGRATE PRODUCT DATA

The migration process involves 7 steps.

NOTE: Before starting the migration process, DELETE existing product data in the V3 sandbox store.

CLICK "Migrate" tab

Step 1: Profile Catalog Data & Migrate Products to V3 Sandbox

a. **CLICK** on the **"Start"** button. App will transfer V2 data to the V3 sandbox. The progress on transformation will be displayed in the text Status message.

b. **CLICK** on the **"Download Catalog Reports"** button. Reports will be enabled once the transfer of product data is completed.

c. **REVIEW** reports: Configurable Fields Report, Option Report, Option Set Report, Product Exception Report, Product Option Report, Product Rule Report

NOTE:
We process standard product data from V2 to V3 sandbox store for your review.

Step 2: Process Option Set rules to V3 Sandbox

a. **CLICK** the "**Start**" button to process the option set rules to V3 sandbox and generate V3 SKU adjusted values.

b. **VIEW "Status Message"** *section* that displays the progress on processing option set rules.

Note: If this is not applicable to you. Simply CLICK the "**Skip**" button to proceed.

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V2 Store Migration To V3

| **Step 1** | Step 2 | Step 3 | Step 4 | Step 5 |

Create Catalog Reports & Migrate Products to V3 Sandbox

[Start] [Download Catalog Reports]

V2 products will be migrated to V3 Sandbox store. Before clicking **Start**, delete existing products in V3 Sandbox store.

[2023-01-20_10:00:20] 300 product processing completed, remaining are in progress

[2023-01-20_10:00:31] Report generation Completed

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V2 Store Migration To V3

| Step 1 | **Step 2** | Step 3 | Step 4 | Step 5 |

Process Option Set Rules to V3 Sandbox

[Skip] [Start]

Caution: This step will make changes to your V2 store data. To proceed, please acknowledge the below. If not applicable, simply click on "Skip" button.

☐ Yes, I would like to process option set rules to V3.
☐ Yes, my V2 store is in Maintenance Mode.
☐ Yes, Rewind backup is active on my V2 store.
Note: Please review the processed rules on V3 sandbox after the step is completed.

Status Messages

Step 3: Unlink V2 Option Sets & Delete V2 Configurable Fields

a. **CLICK** the "*Start*" button to unlink all options and option sets of the products and delete configurable field data associated with them.

b. **VIEW "*Status Message*"** *section* that displays the details of unlinking/deletion of option sets/configurable products

c. **CLICK** the "*Download Error Report*" button. This will be enabled once unlinking and deletions are completed.

Step 4: Update Current User V2 Interface to V3 Experience

a. **CLICK** the "*Update Now*" button on the banner shown at an individual product level screen in your BigCommerce V2 store to update the UI to the V3 experience.

b. **CLICK** on the "*Update Completed*" button once your UI is updated to the V3 experience.

Note:
If you're still unable to see the banner after performing step 3, *contact support@striketru.com for help.*

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V2 Store Migration To V3

Step 1 | Step 2 | Step 3 | Step 4 | Step 5

Unlink V2 Option Sets & Delete V2 Configurable Fields   Start   Download Error Report

Did you review your products in the V3 Sandbox store?
If you're ready to update your current store from V2 to V3, we must first:
- Unlink V2 option sets and
- Delete any existing configurable fields
NOTE: This app CANNOT re-link option sets or re-create configurable fields.

Before you proceed, we strongly recommend you:
- Backup your V2 store first.
- Put your store in "maintenance mode" from now until after Step 6 is completed.

Status Messages

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V2 Store Migration To V3

Step 1 | Step 2 | Step 3 | Step 4 | Step 5

Update Current V2 User Interface to V3 Experience   Update Completed

| Details | Images & Videos | Inventory | Options & SKUs | Custom Fields | Other Details | Bulk Pricing |

Update to the new product creation experience, now in Early Access.

Based on your feedback, we've updated our product creation experience to help you save time by entering all your product details using a streamlined, single-page experience. Learn more

Update now   Maybe later

Summary

Do you now see the above banner in your "View Products" screen?
If no, try disabling google products again.
If yes, click on the "Update now" button that's located next to the "Maybe later" button.
If you're still unable to see the banner, contact support@striketru.com for help.

Step 5: Convert V2 Products to V3

a. **CLICK** the "*Convert*" button to convert product data from V2 to V3 (Variant option, Variants, and Modifiers).

b. **VIEW** the "*Status Message*" section that displays the count of converted products.

c. **CLICK** the **"*Download Conversion Report*"** button. This will be enabled once product conversion is completed.

ADDITIONAL INFORMATION

App FAQs - Link

App Overview - Link

Pricing Packages - Link

THANK YOU!